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Erica began her career in regional law firms based in Boston, Massachusetts. She spent a majority of her career in private practice with a Providence-based regional law firm in their Boston office where she represented insurers in both defense and coverage matters.

In May 2014, Erica joined Liberty Mutual, Home Office Legal in the Litigation Department, Coverage. She advises both the commercial and personal markets and coordinates strategy with outside counsel, business units and internal clients. Erica serves as the coordinator for a specialized coverage team dedicated to policies written for Liberty's educational institution customers and is the Coverage Training Services Coordinator which is offered to Claims throughout Liberty Mutual through the legal department.