

## Presenter Biography - Matt Livingston

Matt Livingston

HVAC Investigators

Director of Customer Education & Vendor Programs

Matt Livingston is a Co-Founder and the Director of Customer Education and Vendor Programs at HVAC Investigators, the leader in independent assessments of HVAC and Refrigeration claims for insurance carriers.

Matt is responsible for providing continuing education to insurance professionals on various heating and air conditioning topics, including: HVAC Fundamentals, Common Repair Actions by Cause of Loss, Advanced Heating and Air Conditioning Concepts, and HVAC Damage Diagnosis. He is also responsible for development of diagnosis best practices and the technical training and onboarding of more than 800 HVAC field technicians across the country.

Matt oversees the publication of the *HVACi Annual Claims Report*, which provides statistical information regarding HVAC claims and losses across the country to the insurance community. He is the chief liaison between HVACi and the Environmental Protection Agency, ensuring the proper interpretation and communication of regulatory requirements of Section 608 of the Clean Air Act. He is a frequent author and speaker on this topic, and holds an EPA 608 Universal (Type 1, Type 2 and Type 3) Certification.

Matt graduated from North Carolina State University in 1994, with degrees in Economics and Business Management.