

Brian Klupper serves as the Property Policies and Procedures manager for the Personal Lines – Claims division at American Family Insurance. In this role, Brian is responsible for the coverage interpretation and guidelines for handling property claims and oversees the technical training and development of the property operations team. This includes implementing processes, developing consistent practices and the coordination of training opportunities. Brian has been with American Family for over 30 years and has held various positions that include working as a property field adjuster, corporate instructor, claims development manager in the Education division, catastrophe administrator and a claims operations manager. He has a Bachelor Degree in Education from the University of Wisconsin-Whitewater and Masters in Urban and Regional Planning from the University of Wisconsin-Milwaukee.