

TOM FERGUS BIOGRAPHY

Tom Fergus is an independent insurance adjuster specializing in heavy equipment losses since 1990. He is president at North Eastern Truck & Equipment Claims in Wolfeboro, NH, since 1997, where he is deeply involved in insurance coverage, and insurance claims handling to commercial property & casualty insurers. Tom is an expert negotiator, who represents his clients as their in-the-field customer service representative with impartiality and integrity. Tom achieves his clients' confidence through knowledgeable, professional service and comprehensive, expedient claims handling. He is an expert on insurance claims handling and resolution for construction, forestry, agricultural, industrial, municipal and commercial transportation claims. He is an expert in root cause analysis for mechanical failures, and in damage and value appraisal for all aspects of loss, direct and consequential. He offers these services in the states of NH, ME, VT, MA, NY, CT and NJ.

Mr. Fergus is naturally mechanically inclined and became an expert on the functions of most types of diesel powered equipment by working summer jobs and eventually full-time as a construction worker and heavy equipment operator responsible for the maintenance of machines and the trucks and trailers used to move them. He has repair shop experience in gasoline and diesel engine mechanics, body repair, frame and alignment, and refinishing. After working at CTE Claims of NJ and learning the insurance business, Mr. Fergus started his own independent adjusting firm in 1990 in New Hampshire while also becoming proficient in business management & accounting practices; and experienced with internet technology, computer networking and software. Tom is a regular member of the National Truck & Heavy Equipment Claims Council since 1997, and had served on the Board of Directors and as its Executive Director for 10 years.

Today, North Eastern Truck & Equipment Claims remains a sole operatorship so Mr. Fergus can focus on providing the best level of service available to his clients, some of whom are the largest commercial property & casualty insurers on earth who provide physical loss coverage for commercial trucks, trailers, buses, fire & rescue apparatus, tow trucks, cranes and off-road construction and forestry equipment in Northern New England. In his personal time, Tom enjoys spending time with his wife and two dogs, boating on Lake Winnepesaukee, and riding his motorcycle.