

## Presenter Bio

Nanci Smilie  
Property Claims Specialist  
Erie Insurance

Nanci is a property claims specialist with Erie Insurance, handling large and complex residential and commercial property losses in the Chicago area. She has been at Erie Insurance since 2004, and was a multi-line adjuster for GAB Robins North America for seven years.

Nanci holds both CPCU and AIC designations, and is a member of several industry related organizations. She graduated from Illinois State University with a degree in Fine Arts.