

PLRB 2019 Claims Conference & Insurance Services Expo
March 31 – April 3, 2019 ** Indianapolis, Indiana

BIOGRAPHY

Joshua Schone
Auto Club Enterprises
Catastrophe Team Manager

Joshua began his career with California State Automobile Association (CSAA) in 2000 in Las Vegas, Nevada. He worked as a Catastrophe Field Adjuster for five years then transferred to their offices in Colorado Springs, CO where he continued with various roles in the Catastrophe Department. During his career within the Catastrophe Department, Joshua handled various perils including hail, hurricane, tornado and fire most notable, Hurricane Sandy, the Moore, Oklahoma tornado and the Tubbs Fire.

He then moved to the Desk Review Department where he supervised a group of quality assurance specialists. Joshua's Department was responsible for reviewing Catastrophe related claims as well as daily property claims.

In March, 2018 Joshua began his career with Auto Club Enterprises as a Catastrophe Team Manager. During this time, he relocated to Houston, Texas to oversee the Inside Catastrophe Team which serves as his current position. His responsibilities are to recruit, hire and develop a new team of multi-functional Catastrophe Adjusters capable of handling any catastrophe claim.