



# DOUGLAS OSBORNE

CFE, CIFI, FCLS  
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## SPEAKER PROFILE

### Topics:

- Internet / Social Networking Investigations
- Internet Search Strategies for Investigators
- IoT / Technology and Insurance Fraud
- Investigator Ethics
- Interview techniques
- SIU / Bad Faith

CERTIFIED FOR CE CREDIT  
IN SEVERAL STATES

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## BIO

Doug Osborne is a Major Case Investigator and Manager with the Kemper Special Investigation Unit. He has been in the industry for 32 years, the last 24 of which have been dedicated to the investigation of suspicious Property, Casualty and Worker's Compensation claims. He has investigated claims in all 50 states and in Canada and Mexico. Doug holds the designations of Certified Fraud Examiner (CFE), Certified Insurance Fraud Investigator (CIFI) and Fraudulent Claims Law Specialist (FCLS). Before landing at Kemper Doug Osborne held SIU positions At Reliance Insurance and Aon and worked for 3 Law Enforcement agencies in Washington State.

## PRIOR SPEAKING ENGAGEMENTS

Doug has presented to:

<b>IASIU National</b>	<b>IAAI International</b>	<b>PLRB National</b>
<b>American Bar Assn</b>	<b>NAIC</b>	<b>PA Fraud Auth IFPA</b>
<b>PLRB Regionals</b>	<b>IAAI State Chapters</b>	<b>CPCU Society</b>
<b>IASIU State Chapters</b>	<b>CLM</b>	<b>IFM</b>
<b>IAAI US and State</b>	<b>PIA/IIABW</b>	<b>IIAV</b>
<b>NYACT</b>	<b>Several other groups</b>	