

BETSY MAROTTA, MBA, CPCU, AIC, CIOP
Assistant VP – Multiple Line Claims, Auto Division
American National Insurance Companies

Ms. Marotta currently holds the position of Assistant Vice President - Multiple Line Claims, Auto Division. In this role, she has leadership responsibility for personal and commercial lines Auto Physical Damage and Casualty claims teams servicing the company's Northeast region, as well as Auto Personal Injury Protection and Medical Payments claim teams servicing clients nationwide. Ms. Marotta also serves as the site leader for the company's ML Claims Albany location and co-chairs the ML Auto Claims Committee.

Ms. Marotta joined American National in January, 2002. She has held several management positions within American National's claim division during her tenure, including Auto Claims Director, Claim Administration Director, Claims Training and Development Manager, Auto Claim Manager and Call Center Manager. Ms. Marotta has over 20 years of management, training and employee development experience.

Ms. Marotta holds a Bachelor of Arts degree from the University of North Carolina in Chapel Hill, NC, and a Master of Business Administration degree from The College of Saint Rose in Albany, NY. She also holds the Chartered Property Casualty Underwriter (CPCU), Associate in Claims (AIC) and the Chartered Insurance Operations Professional (CIOP) designations. Ms. Marotta currently serves as the vice chair of the Property and Liability Resource Bureau's national claims conference planning committee. She has also presented at several claims industry events, receiving PLRB's Outstanding Presenter award at the 2015 national conference.