

Kathryn Opsahl-Duckett
Liberty Mutual Insurance
Property Adjuster II

Kathryn began her career with Liberty Mutual Insurance in 2009 as a Senior Inside Claims Representative with the Personal Lines National Auto Center. She worked with attorneys to negotiate settlements and helped customers to manage multiple aspects of claims. In 2012, Kathryn began working with the Commercial Property department as an Inside Claims Specialist handling catastrophe claims. Her responsibilities involved investigating claims and working with insureds, vendors, and contractors. In 2013, Kathryn transitioned to the Specialty Property team in Commercial Claims with Liberty Mutual Insurance. In her current role with Specialty Property, Kathryn specializes in Commercial Crime claims.

Kathryn has investigated losses involving all aspects of Commercial Crime Policies or Endorsements, including employee theft and dishonesty, identity theft, cyber-crime, and computer fraud and funds transfer fraud. She is a Licensed Casualty Adjuster in multiple states. Kathryn has presented on numerous topics at Defense Research Institute, Fidelity & Surety Association, American Bar Association and Industry Claims Conferences.