

Kim Dodd AIC is a National General Adjuster with The Hartford's Property Major Case division and began her insurance claims career in 1978 with General Adjustment Bureau in Battle Creek, MI as an independent field adjuster trainee. At that time, field adjusters handled all lines of insurance and within the first year of her training, she had worked snow load collapse claims, ran surveillance on Worker's Comp claimants, and also investigated livestock claims – which once involved looking into a dead horse's mouth (but that's another story!)

One year working in Michigan's winters was enough and she moved to Sunny FLA in 1979. Since that time she has worked most of the major hurricanes in the past 40 years, the Northridge Earthquake, a collapse of a National Monument, numerous tornadoes, airport closing claims across the country following 9/11 and too many fires to mention. She has helicoptered over wildfires when all roads were closed, has been lifted into a 700' power plant chimney to assess damage and has ridden one too many forklifts to roof level. She's proud to say that in her career; only two people have fallen off roofs while she's been on them!

When she's not creating calm out of chaos or order out of disaster, she'd prefer to be home with her husband waiting for their four children, seven grandsons, and finally . . . a granddaughter, to visit for her home cooking. She's consistently applied to be a contestant on Jeopardy over the past 30 years and hopes that one day she might actually pass the entrance exam! Until then, her adrenaline fix will have to come from the next large loss she gets called upon to work. Helping businesses get back into business and homeowners back into their home has been her calling for over 40 years.